Bojangles Inc. is a growing restaurant operator and franchisor dedicated to serving customers food made from Southern recipes. First franchised in 1978, Bojangles' has more than 690 locations throughout the United States, as well as an international location in Honduras, and each of them has a deep appreciation for the communities they serve.

Quick Service Restaurant
EPM Cloud – Planning and
Financial Consolidation & Close

Business Challenge

- **Manually Intensive** – Process for the monthly close & consolidation process and monthly / annual planning process was labor intensive and exposed company to potential errors

- **Time Consuming** – The processes for both Financial Close and Planning activities resulted in minimal time for value-added analysis

- **Heavy Reliance on Microsoft Excel** – Planning and reporting processes heavily relied on large, complicated Excel workbooks

Solutions

- **Financial Close Consolidation Cloud Service (FCC)** – Implemented as monthly/annual close and consolidation solution

- **Custom Report Bursting Solution** – Developed an automated solution to deliver transaction-level reports from GL System (Epicor) combined Store-level financial reports from FCCS in a single e-mail to Store Managers

- **Driver-based P&L Planning** – Configured Cloud Planning Financials module to provide robust driver-based planning inclusive of weekly Sales planning, monthly variable store expense planning and overhead expense planning

- **Employee-level Expense Planning** – Configured Cloud Planning Workforce module to support Corporate employee-expense planning with custom bonus calculation

Impact

- **Streamlined the close process** – Resulting in a shorter close cycle by utilizing FCC and Data Management for a SOX compliant, auditable, automated, and scalable solution

- **Reduced the reliance on the existing Microsoft Excel** – Resulting in retiring large, complex Excel models and reduction in potential errors

- **Gained efficiency** – By reducing the number of manual steps required and enabled a solution with standard data inputs, calculations and reports to resulting an accurate & repeatable process