Corix provides water, wastewater, and energy utility management to private and governmental customers in Canada and the US. Over a history of growth and acquisition, Corix now operates in 3 Canadian provinces and 18 US states, serving over 300,000 customers in both the regulated and non-regulated space.

North American Utilities
Oracle ERP, HCM & EPM Cloud

Business Challenge

- **Growth through Acquisitions** – Aggressive growth through acquisitions resulted in a large number of systems and people contributing to operational cost and complexity

- **Fragmented Systems with Limited Visibility** – Existing financial & HCM systems were highly fragmented with over 15 tools used across their 29 entities. This fragmentation also drove highly customized back-office processes and limited visibility across divisions or entities

- **Back-office Costs & Analytics** – Leadership was tasked with a transformation initiative to reduce back-office cost while enabling analytics. The belief was developing a platform for back-office shared services would enable growth and efficiency across the business while simplification of the tools would also drive lower costs

Solutions

- **Oracle Cloud Platform** – After evaluating upgrading their existing on-premise applications the choice was made to leverage the benefits of a single Oracle back-office platform. Corix was able to simplify the overall architecture by consolidating multiple systems

- **ERP Cloud** – Financial, Projects, & Procurement: Migrated legacy JDE system, enabling major improvement across entities

- **HCM Cloud** – Payroll, Recruiting, Benefits, Time and Labor, & Absence Management: Standardized HR and payroll policies and processes
    - Automated workflows and notifications across U.S. & Canada entities
    - Self-service management and enhanced executive reporting for Headcount, Absence, Management, Turnover & FTE Management

- **EPM Cloud** – Planning & Financial Consolidation and Close

Impact

- **Unified Solution** reduced support costs, increased user adoption, and increased visibility across the organization

- **Standardized Processes** for Finance, Procurement, HR, and Payroll

- **Enhanced Reporting and Analytics** across all operations

- **Established a Foundation for Future Growth** – Detailed transformation roadmap for achieving the desired end state planning and performance management environment